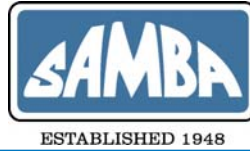


11301 Old Georgetown Road  
Rockville, Maryland 20852-2800



(301) 984-1440 • (800) 638-6589  
[www.SambaPlans.com](http://www.SambaPlans.com)

Dear New SAMBA Member:

Welcome to the SAMBA Health Benefit Plan. We have received and processed your open season enrollment in our health plan. Your SAMBA Identification Card(s) will be mailed to you under separate cover.

You can view or download the 2011 SAMBA Health Benefit Brochure from our web site, [www.SambaPlans.com](http://www.SambaPlans.com). Should you desire a printed copy, please call our Member Services Department at 1-800-638-6589 or email us at [feedback@sambaplans.com](mailto:feedback@sambaplans.com).

Enclosed is a Coordination of Benefits (COB) Questionnaire. We ask all new health plan members to complete this questionnaire. You may mail or fax the questionnaire back to SAMBA (mailing address and fax number are on the questionnaire). You may also complete the questionnaire online at our web site (click on the Member Services tab and register using your SAMBA ID number printed above).

As a SAMBA member you can take advantage of our many online services. Visit our web site to review your medical claims history, refill your mail order prescriptions, take a Personal Health Assessment, access our Healthy Rewards discount program, use our secure email service, compare hospital quality ratings, obtain medical treatment cost estimates and find information about other SAMBA insurance plans.

For members who are not enrolled in Medicare Parts A and B, remember that you can reduce your medical expenses by selecting medical providers who participate in the extensive CIGNA PPO Network. To find a CIGNA provider near you, visit our web site or call 1-800-887-9735. Also, don't forget that SAMBA will pay 100% of all covered outpatient laboratory services when you use Quest Diagnostics.

Thank you for choosing the SAMBA health plan. Please contact us whenever you have any questions about our benefits or services.

Sincerely yours,

A handwritten signature in cursive script that reads "Walter E. Wilson".

Walter E. Wilson  
Executive Director Enclosure